

The efl inspection team will check and sign off on the completion notice if the installation is ready for connection.

The Customer will then visit any efl Customer Care Centre to carry out the following:

1. Fill in the Commercial Agreement form.
2. Pay the consumer security deposit and connection fee.
3. Pay Stamp Duty fee of \$10.

Once the 3 steps above are completed, the forms are returned to the efl Inspection Department for connection.

Note: Ensure that you engage a efl registered Electrical Contractor.

A defect notice will be issued for installations that do not comply with the standard approved procedures of wiring. There are charges levied for second inspection.

For further information contact:

Energy Fiji Limited
Private Mail bag
Suva
Fiji Islands

EFL Contact Centre : 132 333 (24hrs)
Website : www.efl.com.fj
Fax Number : 3313064
Email : CustomerS@efl.com.fj
For Emergencies Only : 913



What you need to know as:

A New Domestic Customer or
A New Commercial Customer



Are you a new Customer?

A new customer is anyone who is applying for the supply of electricity for the first time. If you are a new customer, the information provided here will assist you when approaching EFL for a new connection.

Please read and note the requirements for a new connection. Meeting these requirements will help to speed up the process of getting a new connection.

What needs to be done?

New Domestic Customer

If you are applying for a new connection for the first time for a new premises or an existing premises, you need to engage a registered Electrical Contractor who will lodge a permit for this new Installation.

The following is needed:

1. Proof of Ownership (Title of property)
2. ID – Preferably Joint FNPF/FRCA Card or TIN Letter or Driver's License or Voter ID. (In the absence of the above, then B/Cert and a passport size photo certified by a JP will do).
3. Consumer Security Deposit – determined by efl depending on the number of power points, lights and other appliances applied for.

4. A sketch of where you require the meter to be installed (a drawing or sketch is required);

When all the wiring is completed the registered Electrical Contractor will inform efl for final inspection. The Inspection Team will check and sign off on the completion notice, if the installation is ready for connection.

The Customer will then visit any efl Customer Care Centres and carry out the following:

1. Fill in the Domestic Agreement form.
2. Pay for the consumer security deposit and connection fee.
3. Pay the Stamp Duty fee of \$10.

Once the 3 steps above are completed, the forms are returned to efl Inspection for connection.

New Commercial Customer

1. Proof of Ownership (Title of property)
2. Company TIN Registration, Business License & Company Registration Letter.
3. ID of Business Owner – (preferably joint FNPF/FRCA Card) or Passport or Driver's License
4. Consumer Security Deposit determined by efl depending on the number of power points, lights and other appliances applied for.
5. A sketch of the physical location of the premises.

When all the wiring is completed the registered Electrical Contractor will inform efl for final inspection.